

Standard Cancellation Policy:

Northeast Illinois Council, BSA

Refund Policy for Program Activities

All programs shall have at minimum a deposit of no less than 20% of the total event cost.

Deposits will be reimbursed following these guidelines:

1. A full refund of all fees and deposits will be provided if refund request is made more than 30 days before the date of the event.
2. A refund of all fees less the deposit amount will be provided for requests within 8-30 days of the event date.
3. No refund will be issued for requests within 7 days of the event, or if you fail to attend the event.
4. Full refunds will be provided if the request is made up to 30 days after the event, if a medically valid request is made and includes a physician's note when appropriate.
5. In the case of limited participation events, no refund will be issued for requests made 8-30 days before the event, unless the reserved spot is filled by a waitlist participant or new participant. (Wood Badge is a limited participation event)
6. Fees may be transferred to another participant, but in **NO CASE** will fees be carried forward to another course.

The purpose of the refund structure is to help support the purchase of materials for events in a timely manner and to protect the event against a sudden loss of participation, when said material has been purchased. It also protects the event when spots are limited and the request is not made in enough time to fill that spot for the event.

Council's standard cancellation fees are:

Cancel within 7 days of making a registration and the entire amount, less the deposit, is returned. After 7 days of making the registration but not within 7 of the event the customer is charged 20% of the registration cost being cancelled. Once within 7 days of the event the customer is charged 100% of the registration cost being cancelled.